

1. TERMS AND CONDITIONS

This following document sets forth the Terms and Conditions for the Tommy & Kevin website, www.tommyandKevinLive.com, Adventure Entertainment (Adventure Entertainment Events Pty Ltd) is committed to providing you with the best possible customer service experience.

2. IF THE GOODS ARE FAULTY

You may be entitled to a replacement or refund. If you think there is a fault with an item you have received, please let us know in writing within 24 hours of receipt of faulty item by contacting us at keith@adventureentertainment.com

3. REFUND POLICY

In addition to your rights in relation to faulty goods, you can return any item within 7 days of receipt for a refund of that item.

You are responsible for the costs of returning goods to us. You will continue to remain the owner of the return goods until the item(s) are received by Adventure Entertainment in good order and condition. Please ensure you package your return to prevent any damage to the items. Goods will be inspected upon arrival and refund given once we are satisfied with their condition. This will occur within 7 days of receipt of item(s).

Please send your returned goods to:

Adventure Entertainment
C/- Adventure Entertainment Events Pty Ltd
133 Holtermann Street
Crows Nest NSW 2065
Australia

4. DELIVERY

- Australian customers allow approximately 5 working days (express postage) after payment is received.
- New Zealand customers allow approximately 14 days (airmail standard postage) after payment is received.

5. STOCK AVAILABILITY

Adventure Entertainment attempts to have all stock available, however this can vary. If an ordered item isn't available or we are unable to fulfil your order we will contact you within two working days to arrange an alternative item or a full refund.

6. CONTACTING US

Adventure Entertainment (Adventure Entertainment Events Pty Ltd) welcomes your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy and would like further information, please contact us by any of the following means during business hours Monday to Friday.

Post: 133 Holtermann Street, Crows Nest, New South Wales 2065 Australia

E-mail: keith@adventureentertainment.com

7. SECURE PAYMENT METHODS

You can pay for your Adventure Entertainment purchase by using your credit card – we accept MasterCard and Visa Card.



All transactions are processed in Australian Dollars and include GST.

8. TRANSACTION SECURITY

Adventure Entertainment (Adventure Entertainment Events Pty Ltd) has created a secure transaction environment for e-commerce on the internet, with a secure server and encryption (decoding) methods, protecting against misuse, loss or unauthorized access, modification or disclosure.

Importantly, our e-commerce merchant banking facility is the Commonwealth Banking Corporation. This organisation accordingly interacts with our website customers paying by credit card. Adventure Entertainment (Adventure Entertainment Events Pty Ltd) accepts in good faith that this organisation is committed to protecting the privacy of our customers in accordance with agreements Adventure Entertainment (Adventure Entertainment Events Pty Ltd) has in place with this organisation and that its privacy policy adheres to relevant Australian legislation.